

IN THE UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF WASHINGTON AT SEATTLE

CARRIE A. ANDERSON, in her Personal Capacity and as Personal Representative of the ESTATE OF KIRK DANIEL POWLESS, deceased; M.Q., a minor, by and through his mother and general guardian, GINA CAMPBELL; G.Q., a minor, by and through his mother and general guardian, DEVIN KASSELL; Y.Q., a minor, by and through her mother and general guardian, DEVIN KASSELL,

NO. 2:20-cv-01125-TSZ

**SECOND AMENDED COMPLAINT  
JURY DEMAND**

Plaintiffs,

V.

WHATCOM COUNTY, a political subdivision of the State of Washington; BILL ELFO, in his Personal Capacity; WENDY JONES, in her Personal Capacity; VIOLET IGNASHOVA, in her Personal Capacity; KYLE PRITCHARD, in his Personal Capacity; STEWART ANDREWS, in his Personal Capacity; CHRIS FREEMAN, in his personal capacity; HEIDI ZOSEL, in her personal capacity; CALEB ERICKSON, in his personal capacity; SHELLY ANDREWS, in her personal capacity; COMPASS HEALTH; and JOHN DOES 5 -10, in their Personal Capacities.

## Defendants.

Plaintiffs, by and through their attorneys of record, Ryan D. Dreveskracht and Gabriel S.

Galanda, of Galanda Broadman, PLLC, allege and claim as follows upon personal knowledge as to themselves as to their own actions, and upon information and belief upon all other matters:

## I. PARTIES

1. Plaintiff CARRIE A. ANDERSON is the duly appointed Personal Representative of the Estate of her son, KIRK DANIEL POWLESS. She brings suit in her Personal Capacity and as the Personal Representative of her son's Estate. This is an action arising from Kirk's wrongful and unnecessary death and the Defendants' negligence, gross negligence, and deliberate indifference to his serious medical condition and conditions of confinement. The claims herein include all claims for damages available under Washington and federal law to Kirk, his Estate, and all statutory and actual beneficiaries.

2. M.Q. is Kirk's son. He brings suit in his Personal Capacity, by and through his mother and general guardian, GINA CAMPBELL, and is entitled to damages for the loss of his father.

3. G.Q. is Kirk's son. He brings suit in his Personal Capacity, by and through his mother and general guardian, DEVIN KASSELL, and is entitled to damages for the loss of his father.

4. Y.Q. is Kirk's daughter. She brings suit in her Personal Capacity, by and through her mother and general guardian, DEVIN KASSELL, and is entitled to damages for the loss of her father.

5. Defendant WHATCOM COUNTY is a political subdivision of the State of Washington. Whatcom County has various departments including, but not limited to, the Whatcom County Sheriff's Office and its Bureau of Custody and Corrections Services, which operates the jail. Whatcom County is, and was at all times mentioned herein, responsible for the actions or inactions, and the policies, procedures, and practices/customs of all correctional health services relating to the Whatcom County Jail ("Jail"). Whatcom County cannot contract-away its obligation to keep inmates in its custody in health and free from harm. Whatcom County is legally liable for

1 the breach of this duty by such providers. *West v. Atkins*, 487 U.S. 42, 56 (1988). As a local  
 2 government, Whatcom County is a “person” under 42 U.S.C. § 1983 and may be sued for  
 3 constitutional injuries. *Monell v. New York City Dept. of Social Servs.*, 436 U.S. 658, 694 (1978).  
 4 Defendant Whatcom County, its jailers, and jail administrators—named and unnamed, identified  
 5 and unidentified—are hereafter identified collectively as “Whatcom County.”

6       6. Defendant COMPASS HEALTH is a subcontracted mental health provider  
 7 providing care at the Jail and a “person” under 42 U.S.C. § 1983 that may be sued for constitutional  
 8 injuries caused by its policies and established practices. *West*, 487 U.S. 42.

9       7. Defendant BILL ELFO is the Whatcom County Sheriff. He is sued in his Personal  
 10 Capacity. Defendant Elfo is a policymaker and supervisor responsible for the enactment and  
 11 implementation of policies, practices, and customs relating to all aspects of the Jail.

12       8. Defendant WENDY JONES is the Whatcom County Jail Chief. She is sued in her  
 13 Personal Capacity. Defendant Jones is a policymaker and supervisor responsible for the enactment  
 14 and implementation of policies, practices, and customs relating to all aspects of the Jail.

15       9. Defendant CALEB ERICKSON is a Whatcom County Jail Lieutenant. He is sued  
 16 in his Personal Capacity. Defendant Erickson is a supervisor responsible for the implementation of  
 17 policies, practices, and customs relating to all aspects of the Jail. He has condoned and ratified the  
 18 acts and omissions of all of the Jail deputies involved in Kirk’s final incarceration, including  
 19 Defendant Ignashova.

20       10. Defendant Deputy VIOLET IGNASHOVA is an employee of Whatcom County. As  
 21 a jailer and not a healthcare professional, Defendant Ignashova’s role is to serve as a gatekeeper for  
 22 medical personnel capable of treating inmates. She is sued in her personal capacity.

1 11. Defendant Deputy CHRIS FREEMAN is an employee of Whatcom County. As a  
2 jailer and not a healthcare professional, Defendant FREEMAN's role is to serve as a gatekeeper for  
3 medical personnel capable of treating inmates. He is sued in her personal capacity.

4 12. Defendants HEIDI ZOSEL, KYLE PRITCHARD, SALLY ANDREWS, and DR.  
5 STEWART ANDREWS are subcontractors of Whatcom County. They are healthcare professionals  
6 tasked with providing medical and/or mental healthcare to Whatcom County inmates. They are  
7 sued in their personal capacities.

8 13. Defendants JOHN DOES 5 - 10 are subcontractors, employees, and/or agents of  
9 Whatcom County. Each JOHN DOE 5 - 10 was within the scope of his/her employment at all times  
10 relevant hereto. Each JOHN DOES 5 - 10 was negligent; acted in furtherance of an official and/or  
11 *de facto* policy or procedure of negligence; and/or were responsible for the promulgation of the  
12 policies and procedures and permitted the customs/practices pursuant to which the acts alleged  
13 herein were committed. Their identities are unknown at this time and will be named as discovery  
14 progresses.

15 14. Each and every Defendant was personally involved in Kirk's constitutional  
16 deprivations in that they: (1) participated directly in the alleged constitutional violation; (2) after  
17 being informed of the violation through a report or appeal, failed to remedy the wrong; (3) created  
18 a policy or custom under which unconstitutional practices occurred, allowed the continuance of  
19 such a policy or custom, or ratified the acts of subordinates thereby establishing a policy or custom;  
20 (4) was grossly negligent in supervising subordinates who committed the wrongful acts; and/or (5)  
21 exhibited deliberate indifference to Kirk's rights by failing to act on information indicating that  
22 unconstitutional acts were occurring.

## II. JURISDICTION AND VENUE

15. This action arises under Washington State's wrongful death law and the Constitution and laws of the United States, including 42 U.S.C. § 1983. This Court has subject matter jurisdiction pursuant to 28 U.S.C. § 1331 and supplemental jurisdiction over the state law claims pursuant to 28 U.S.C. § 1337.

16. Venue is proper in the Western District of Washington pursuant to 28 U.S.C. § 1331 and 1333. Whatcom County is located in this District, and the events and omissions giving rise to the claims in this action occurred in this District.

### III. STATUTORY COMPLIANCE

17. On May 18, 2020, Plaintiff filed an administrative claim for damages with Whatcom County. More than sixty days (60) have elapsed since the filing of that administrative claim. Plaintiffs have satisfied the prerequisites to the maintenance of this action per Chapter 4.92 RCW.

#### IV. STATEMENT OF FACTS

## A. PREVIOUS INCARCERATIONS

18. Kirk Powless was not unfamiliar with the Jail; nor was the Jail unfamiliar with Kirk's suicide, self-harm, and mental health issues.

19. In 2008, for instance, Kirk egged other inmates to physically harm him, telling jailers afterward, ““I’m crazy, I have mental issues.”” He was diagnosed by a Jail psychiatrist with schizophrenia and prescribed Seroquel—he was hearing “voices” that told him “to do something dramatic.” Jail medical records note: “Mental health issue: He invites self harm.”

20. In November of 2013 Kirk was hospitalized at PeaceHealth St. Joseph Medical Center (“St. Joseph’s”) for attempting suicide. Kirk disclosed this to Jail medical providers in October of 2014, where his chart notes indicate that “he suffered from severe depression with

1 impulsive drug induced suicidality" and that "he had attempted suicide about 6 times over the past  
 2 year." He also had noticeable and obvious suicide-attempt scars on both of his forearms.

3       21.     Jail and medical staff also knew of Kirk's "history with poly substance abuse." As  
 4 early as 2008, Kirk notified Jail and medical staff that he was "withdrawing from heroin." On June  
 5 8, 2008, Kirk wrote in a medical request: "I'm addicted 2 heroin. Need help detoxin please." Kirk's  
 6 subsequent intake screenings indicate that he informed Jail and medical staff that he was detoxing  
 7 from heroin each succeeding incarceration.

8       22.     As summarized in the County's Critical Incident Review ("CIR"), the Jail's records  
 9 indicated that:

10       [Powless had] a history of Bipolar Disorder, PTSD, ADHD, Anxiety, depression,  
 11 polysubstance abuse, and suicidal ideation. . . . [In] a chart note in 2014. . . Powless  
 12 interacted with Mental Health who noted that Powless suffered from severe  
 13 depression with impulsive drug induced suicidality . . . . Records from St. Joseph's  
 Hospital indicate that Powless was hospitalized in 2013 for suicidal ideation when  
 he attempted to overdose with Xanax and later wanted to OD with heroin but fell  
 asleep before he could complete the attempt.

14 **B. KIRK'S FINAL INCARCERATION**

15       23.     Kirk was arrested by the Bellingham Police Department on May 30, 2018.

16       24.     During a search incident to arrest, the arresting officer found a brown tacky  
 17 substance in his pocket, which tested positive for heroin.

18       25.     After being read his Miranda rights, Kirk admitted to the arresting officer that he is  
 19 a daily heroin user—something that the Whatcom Sheriff's Department already knew because of  
 20 previous interactions with him, as far back as at least as of February of 2016.

21       26.     Kirk was then transported to the Jail, where a check-the-box intake and medical  
 22 screening was conducted by Defendant Chris Freeman, a non-health trained corrections deputy.

23       27.     The intake and medical screening were conducted through a glass window, within  
 24 ear and eyeshot of other jailers and inmates, where Defendant Freeman was not able to observe

1 Kirk's arms for signs of legions, scars or other indications of previous suicide attempts, or needle  
 2 marks and other indications of drug abuse.

3       28. During his intake and medical screening, Kirk denied previous suicide attempts o  
 4 ideation, but indicated the following:

<b>7. Is this person obviously injured?</b> Yes Injury to right hand	<b>10. Are you in pain?</b> Yes right hand	<b>21. Do you have Hepatitis?</b> Yes hep c
<b>8. Are you under a doctor's care?</b> Yes abscess on left butt cheek	<b>11. Are you currently bleeding?</b> Yes abscess on buttocks	<b>22. Have you ever had a positive TB skin test?</b> No
		<b>23. Do you use street drugs: Note the type and amount</b> Yes heroin last used a few hours ago about 1 gram a day

9       29. Because of the injury to his wrist and an “abscess in his buttocks” that caused him  
 10 to have “limited balance,” Kirk was taken to St. Joseph’s for a “fit for jail.” Kirk’s injuries were  
 11 evaluated by Dr. Stephen Buetow, and he was discharged “with paperwork to give to the Jail.”

12       30. Included in the paperwork from St. Joseph’s were medical records indicating that  
 13 Kirk had previously presented to the St. Joseph’s Emergency Room with “suicidal ideation.”  
 14 Specifically, the records indicated that Kirk had “overdos[ed] on 30 over the counter sleeping pills  
 15 and 16 xanax . . . in an attempt to end his life” and that prior to that, Kirk attempted suicide by  
 16 hanging, but ingested heroin and “fell asleep prior to completing his suicide plan.” The records  
 17 also indicated that Kirk’s stated reason for his previous suicide attempts were related to “fears about  
 18 detoxing from heroin without medication that would help to calm his extreme anxiety.”

19       31. A medical examination—which generally consisted of “call[ing] all patients on the  
 20 phone [and] ask[ing] them if they have any medical concerns”—was conducted by Defendant Kyle  
 21 Pritchard shortly thereafter, with a follow up phone call by Defendant Sally Andrews. Not  
 22 interested in the probing telephone conversations within earshot of his fellow inmates, Kirk hung  
 23 up the phone both times, as he had in the past.

1       32. Neither Defendant Pritchard nor Sally Andrews reviewed the medical records sent  
 2 from St. Joseph's or Kirk's medical chart, which included—in addition to a number of serious  
 3 mental health diagnoses and previous suicide attempts—the following Problem List,  
 4 contraindicating a number of Kirk's answers:



Whatcom County Jail  
**Problem List**

Last Name <i>Powless</i>	First Name <i>Kirk</i>	M.I. <i>I</i>	
D.O.B. <i>6-2-80</i>	CIN	Allergies/Adverse Reactions <input type="checkbox"/> NKDA	
		Drug/Food	Type of Reaction
Active and Chronic Disease Problem List		<i>Tedot Toradol - 61 upset</i>	
<i>Hepatitis C (per pt)</i>			
<i>Poly substance Abuse (opioids, heroin, meth)</i>			
<i>PTSD, ADHD, anxiety</i>	<i>heroin (cocaine)</i>		
Asthma			
Elevated BP		Surgeries/Procedures	Date
Poor vision		<i>Cystoscopy w/ urologist</i>	<i>8-9-17</i>
GERD			
dentures			
Bipolar			
Urinary Retention		ALERTS:	
SI 11/13 → ODE OC meth & xanax			

15       33. Despite knowing that Kirk was a daily heroin user, and that he was arrested with  
 16 heroin on his person, Whatcom County did not implement any kind of detox or suicide prevention  
 17 protocol for Kirk or classify him as a special needs inmate.

19       34. At the time, it was Whatcom County's policy and practice to deny medically  
 20 appropriate treatment to heroin users.

21       35. This was also in violation of the County's written policy on Suicide in the Jail  
 22 Setting, which would have identified Kirk at a "HIGH risk of suicide."

23       36. That policy reads, in relevant part:

24       Inmates are asked about their suicidal history and ideation when they are booked  
 25 into jail. This occurs each and every time. Any past history of suicide attempts,  
 even as a juvenile is carried forward and special attention is placed on this. It

1 triggers an automatic referral to mental health, regardless if the inmate states if they  
 2 want it or not. . . . Inmates are at HIGH risk of suicide if: . . .

3

- 4 • They have drug and alcohol issues, **especially heroin withdrawal . . .**
- 5 • There is a history of previous attempts . . .
- 6 • They are mentally ill

7 37. The failure to attend to Kirk's medical and mental health needs was likely caused  
 8 by Whatcom County's consistent understaffing and overcrowding of its Jail. As one of the inmates  
 9 housed with Kirk during his entire final incarceration has attested:

10 During Kirk's entire incarceration in the Jail, he was quite obviously going through  
 11 extreme opiate withdrawals. This was known to all of the inmates housed with  
 12 Kirk and all of the jailers that interacted with him. Because it was obvious. He  
 13 was not eating. He slept on a mat on the floor, next to the toilet, because he was  
 14 constantly nauseous and cold sweating. His entire incarceration I observed Kirk  
 15 come out of his room only once, on June 3, and he looked to be in pain and was  
 16 gaunt. He was pale, sweaty, and shaking.

17 In addition to the jailers who interacted with him, booking staff knew Kirk was  
 18 withdrawing (because he told them), medical staff knew that Kirk was withdrawing  
 19 (because it should have been in his medical records), and Sergeant Lovel knew that  
 20 Kirk was withdrawing (because he reviews all inmate files shortly after they are  
 21 booked into the Jail).

22 While the Jail's official policy is that inmates who are going through withdrawal  
 23 must be housed on the first floor and monitored closely, this is not borne out in  
 24 practice because the first floor is more often than not full or being used for what the  
 25 Jail deems more high-priority medical needs. The Jail simply does not have the  
 26 space to adequately treat inmates withdrawing from opioids on the first floor; yet it  
 27 refuses to modify its policy so that these inmates can receive the care that they need  
 28 in other housing areas. I have personally observed this practice on numerous  
 29 occasions.

30 38. It was not until Whatcom County was sued over its detoxification policy—an ironic  
 31 4 days after Kirk's death—Whatcom County changed its policy. Complaint, *Kortlever v. Whatcom*  
 32 *County*, No. 18-0823 (W.D. Wash. Jun. 6, 2018), Dkt. # 1.

33 39. As a result of the *Kortlever* litigation, Whatcom County now has an opiate  
 34 withdrawal policy, a medication assisted treatment for opioid use disorder maintenance policy, and  
 35

1 a medication-assisted treatment for opioid use disorder induction policy. *Id.* Dkt. # 35-1. But these  
 2 policies are too little, too late, for Kirk.

3 40. On June 2, 2017, the records from St. Joseph's—which, as discussed above,  
 4 included specific information regarding Kirk's onset of suicidality due to non-medicated detox and  
 5 serious mental illnesses—were reviewed by Defendant Stewart Andrews. Dr. Andrews did nothing  
 6 in response.

7 41. At booking, Kirk was assigned cell A-4 of the module 2A. Although A-4 is meant  
 8 to house two inmates, Kirk was housed alone.

9 42. On June 3, 2017, citing Kirk's history of suicide attempts and bipolar diagnosis,  
 10 Heidi Zosel—a subcontracted mental health counselor employed by Defendant Compass Health—  
 11 called Kirk to conduct a mental health and suicide assessment *over the phone*. Not interested in the  
 12 probing telephone conversation within earshot of his fellow inmates, Kirk hung up the phone, as he  
 13 had in the past.

14 43. Notably, *Kirk was not seen in person by a medical or mental health provider his*  
 15 *entire final incarceration*. Had he been, there more likely than not would have been a different  
 16 outcome—but the Jail's established practices dictated otherwise. As one of the inmates housed  
 17 with Kirk during his entire final incarceration has attested:

18 If any medical professional saw the condition that Kirk was in, they would have  
 19 immediately provided assistance. That he needed medical assistance for his  
 20 withdrawal was obvious even to me. But it was the established practice at the Jail  
 21 for inmates to be provided medical and mental healthcare over the unit telephone—  
 22 referred to by inmates and jailers as “the Batphone”—not in person. The  
 23 established practice is that when an inmate puts in a medical or mental health kite,  
 24 a medical or mental health provider will respond by calling the unit “Batphone.”  
 An inmate will answer, and the person in need of care will be beckoned to the  
 25 “Batphone,” which is featured prominently in the unit and allows for absolutely no  
 semblance of privacy. More often than not—due to the fact that the inmate is then  
 forced to discuss serious medical or mental health issues in front of his peers—  
 these calls are declined, and the inmate receives no in-person care.

1       44. On June 4, 2018, Defendant Ignashova was assigned as a Floor Deputy on the second  
 2 floor, which included module 2A and Kirk's cell A-4.

3       45. Per Jail Policy No. 111, a single Floor Deputy is responsible for oversight,  
 4 management, and security of the entire second floor.

5       46. Per Jail Policy No. 304, as the sole Floor Deputy Defendant Ignashova was  
 6 responsible for completing and logging in a "floor log" ***all*** of the following duties:

- 7       • Supervision of all activities including visitors to the floor.
- 8       • Safety of personnel and security of the floor.
- 9       • Proper operation of controls, security features and safeguards.
- 10       • Initiate and complete a floor log.
- 11       • Meal service (Policy 305 - Inmate Head Counts and Name Verification).
- 12       • Medication delivery (Policy 308 - Medication Delivery and Documentation).
- 13       • Stocking and maintenance of medical cart.
- 14       • Dress out and briefing of incoming inmates.
- 15       • Dress out of released inmates and collection of jail property.
- 16       • Inmate daily cleaning (Policy 124 - Facility Sanitation).
- 17       • Inmate head counts (Policy 305 - Inmate Head Counts and Name Verification).
- 18       • Security checks (Policy 306 - Security Checks).
- 19       • Responding to call lights and emergencies.
- 20       • Intensive cleaning/cell inspections (Policy 317 - Contraband Control)
- 21       • Razor issue (Policy 317 - Contraband Control).
- 22       • Collection and delivery of inmate laundry (Policy 127 - Laundry Services).
- 23       • Movement of inmates (Policy 323 - Movement of Inmates, Policy 506 - Attorney Visits).
- 24       • Process and deliver mail (Policy 507- Inmate Mail - Personal; Policy 508 - Inmate Mail – Legal).
- 25       • Collection, routing and delivery of blue slips and health request slips.
- 26       • Respond to valid inmate needs and requests.
- 27       • Ensure the floor is maintained clean and in good order.

28       47. As to "Security Checks" specifically, Jail Policy No. 306 reads as follows, in  
 29 relevant part:

1 Deputies assigned to the main jail and working second or third floor will conduct security checks a  
 2 minimum of once per hour. Security checks will include:

3

- 4 • A visual inspection of each module.
- 5 • A visual inspection for any obvious problems.
- 6 • A visual inspection verifying inmate welfare.

7 Deputies will document all security checks in their daily floor logs.

8 Deputies assigned to the main custody floor of the jail work center will conduct security checks every  
 9 hour. Deputies performing the security checks will enter and walk through each module, documenting  
 10 the above checks in the work center shift log.

11 48. In practice, though, “security checks” at the Jail are nonexistent. The jailers  
 12 generally do not enter the unit or look into the cells. At times, jailers walk by the unit and peer  
 13 through the window, where they can see some of the open area. But much of the unit, including  
 14 numerous cells, are obstructed and cannot be observed by peering through the window into the unit.

15 49. On June 4, 2017, aside from when breakfast was served at around 5:30 a.m., not a  
 16 single jailer, medical provider, mental health provider—nobody—entered module 2A to conduct a  
 17 “security check” that involved looking into the individual cells prior to Kirk’s death.

18 50. According to Defendant Ignashova, at 8:00 a.m. she “called into 2A04 for [Kirk] to  
 19 come get his medication” to which he responded, “I don’t have any meds, don’t want any meds.”  
 20 This is the last anyone would hear from Kirk.

21 51. Over two hours later, at 10:05 a.m., Kirk tied a knot on the end of his shirt, hung the  
 22 knotted side on the outside of his cell door, and closed the door.

23 52. Kirk then put his head inside of a loop of his shirt and hanged himself.

24 53. Kirk, and the bright white t-shirt that he was hanging from, were visible from outside  
 25 of module 2A, through the window of the module and the window in his door.

54. But because Defendant Ignashova ***did not conduct a single cell check during her entire shift***, Kirk was not discovered until shortly before 11:00 a.m.

1       55. Shortly before 11:00 a.m., an inmate walking by Kirk's cell discovered him hanging  
 2 from the t-shirt by looking into the window on his cell door. The inmate then ran over to the  
 3 window of module 2A, where he immediately notified Defendant Ignashova—whose response was  
 4 shockingly nonchalant.

5       56. According to the inmate who discovered Kirk:

6 [W]e ran up to the window, started bangin' on the window, and IGNASHOVA was  
 7 like, we're like, "Come 'ere, come 'ere." We're tellin' her, "Come 'ere," and she  
 8 kinda was just like, she kinda stood up for second and then like kinda fiddled with  
 9 somethin' on her desk; continued doin' what she was doin', and then she just kinda  
 10 took 'er time to come over to the window. And I'm yellin' through the hatch, "This  
 11 dude hung himself. This dude hung himself." So she gets over there and she's  
 12 standin' at that window, lookin' in, and you could kinda see from the, the main, the  
 13 big window in the s-, in the unit, you kinda see into his house. I'm pretty sure that  
 14 she could see he was, you know what I mean, and then she see the, the sheet on the  
 15 door, you know.

16       57. And as described by Defendant Ignashova herself: "[A]t about roughly 11:00 I was  
 17 sitting at the desk uh, typing up some logs uh, and the inmate in 2A was banging on the window, I  
 18 look over, he's standing there kind of waving his hands, so I **walk** over there to see what's needed"  
 19 (emphasis added).

20       58. Meanwhile, other inmates immediately tried to rescue Kirk, but the door to his cell  
 21 had locked when he shut the sheet in the door.

22       59. A dangerous condition of confinement at Whatcom County is that when a door is  
 23 opened, then subsequently closed, the door locks and it must be unlocked remotely, by Jail Control.

24       60. Defendant Ignashova at this point chose to make the inmates go into their cells and  
 25 "lock down" instead of allowing them to rescue Kirk.

26       61. As described by one inmate:

27 [W]e're tryin' to get her to pop the four house, and my buddy, FROST, was standin'  
 28 at the door, tryin' to untie the knot on the door, and he's tellin' 'er, "Pop four house.  
 29 Pop the door. Pop the door..," you know, and she just was tellin' everybody to,  
 30 "Lock down. Lock down." We kept tellin' 'er, "Unlock, just unlock the fuckin'  
 31 door."

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62. Once Defendant Ignashova finally got to Jail Control, where Kirk's door could be unlocked, the door would not open.

63. As Defendant Ignashova put it: "I went to the panel, . . . started popping the door, but it was kind of jammed."

64. This was not uncommon. Whatcom County had known for years that once locked, the doors to cells at the Jail would often be difficult to reopen.

65. According to testimony given by Defendant Wendy Jones on February 15, 2018:

**Counsel:** Was there an issue . . . with doors being locked and being difficult to open?

**Defendant Jones:** That has happened, yes.

**Counsel:** Okay. Was that the case with some of the doors in March of 2014?

**Defendant Jones:** Yes.

66. Whatcom County and its policymakers were also aware that the doors "sticking" also contributed to the suicide death of at least one inmate. Complaint, *Jefferson v. Whatcom County*, No. 16-2-01257-7 (Whatcom Cty. Super. Sept. 19, 2016), at 8-9.

67. At 11:07 a.m.—over seven minutes since Defendant Ignashova was notified that Kirk was hanging—Defendant Ignashova and other Jail Deputies **walked** into module 2A, where Kirk lay on the floor of his cell, alone:

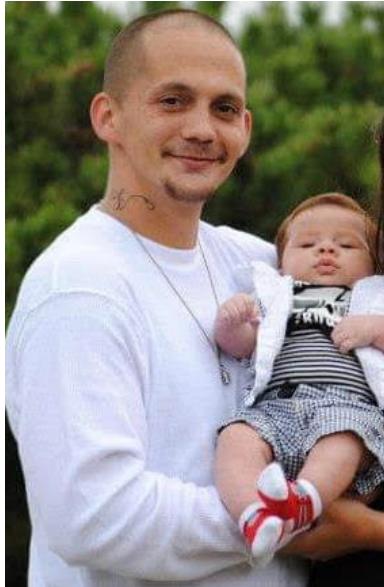


1       68.    Jail medical staff arrived shortly thereafter and for some reason administered  
 2 Narcan, a medication used to block the effects of opioids.

3       69.    Paramedics arrived a few minutes later. Their attempts to provide lifesaving aid  
 4 were unsuccessful.

5       70.    An autopsy was conducted on June 5, 2018. Whatcom County Medical Examiner  
 6 found the cause of Kirk's death to be "asphyxia by ligature hanging" with "illicit substance usage"  
 7 as a contributory factor. "Aspects of the brain indicated abnormal (low) dopamine levels"  
 8 indicating that Kirk was experiencing severe withdrawal.

9       71.    Kirk was survived by his three children, Plaintiffs M.Q., G.Q., and Y.Q.:



19       C.    **POLICIES AND ESTABLISHED PRACTICES THAT CAUSED KIRK'S DEATH.**

20       72.    In addition to those identified above, the following policies and established  
 21 practices at the Jail significantly contributed to Kirk's death.

22       73.    In the five years preceding Kirk's successful suicide, three other inmates suffered  
 23 the same fate: Shannon Jefferson on March 10, 2014; Eric Aybar on March 8, 2014; and Timothy  
 24 Drafts on May 28, 2015. One more inmate, Paula Jefferson, passed away due to withdrawal

1 complications on August 10, 2017. Despite these deaths, Whatcom County did not train its Jail  
 2 employees on suicide prevention or opiate withdrawal.

3       74. In subsequent investigations into each of the deaths in the preceding paragraph 64,  
 4 Defendant Jones, Elfo, and other Jail supervisors and policymakers concluded that that staff acted  
 5 appropriately during their interactions with the decedents and that involved staff acted within  
 6 Whatcom County's guidelines, policies and procedures.

7       75. Because the Jail's pre-booking area is insufficient to ensure medical confidentiality,  
 8 the Jail had an established practice of obtaining insufficient medical screenings—which were  
 9 administered by non-health trained Jail employees. That this configuration would lead to inmate  
 10 harm and delays or lapses in medical care was well-known to Jail supervisors. As Defendant Jones  
 11 herself wrote in a recent budget request:

12       Our current practice is to ask a series of health screening questions while the  
 13 offender is waiting, with the arresting officer, in the pre-booking area of the jail.  
 14 Because this space is on the other side of the security perimeter, questions are asked  
 15 over a microphone/speaker arrangement, with the Deputy on one side of a thick,  
 16 impact resistant window and the offender on the other. This means anyone in the  
 prebooking area can hear both the questions and the response. Questions cover  
 everything from medications to history of communicable diseases and behavioral  
 health issues. No[t] surprisingly, offenders are often reluctant to share that  
 information, which can lead to delays in treatment.

17       76. If jailers did complete safety checks—which they often did not—they routinely did  
 18 not conduct direct visual observation of all inmates. Rather, jailers interpreted the Jail's policy as  
 19 allowing them just to peek into the window of the module, without observing inmates in their cells.  
 20 This interpretation was accepted and approved by Whatcom County supervisors, including  
 21 Defendants Elfo and Jones. This interpretation was allowed because jailers are undertrained on  
 22 safety check policy.

23       77. Whatcom County had a policy of overcrowding.

1       78.    Whatcom County and its policymakers set into place a policy, custom, or practice  
2 of failing to follow the staffing guidelines as set forth in the standards published by the National  
3 Commission on Correctional Healthcare.

4       79.    Whatcom County and its policymakers set into place a policy, custom, or practice  
5 of not referring inmates and detainees suffering severe withdrawal symptoms to licensed acute care  
6 facilities and/or hospital settings.

7       80.    Whatcom County and its policymakers set into place a policy, custom, or practice  
8 of failing to follow monitoring guidelines relating to medical detoxification.

9       81.    Whatcom County and its policymakers set into place a policy, custom, or practice  
10 of failing to establish and carry out a continuous quality improvement program, including a quality  
11 improvement committee.

12       82.    Whatcom County, its Subcontractors, and their policymakers set into place a policy,  
13 custom, or practice of failing to meet widely accepted community standards of care with regard to  
14 medical services for ill or injured inmates and detainees of the Jail.

15       83.    Whatcom County, its Subcontractors, and their policymakers set into place a policy,  
16 custom, or practice of failing to hold regular staff meetings to monitor, plan, or resolve problems  
17 with healthcare delivery.

18       84.    The Jail has a policy of collecting a \$5 fee from inmates for all sick calls—meaning  
19 that inmates are charged for providing a service that the Jail is legally bound to provide free of cost.  
20 The fact that most pretrial detainees are insolvent, combined with this policy, results in a known  
21 and obvious disinclination on the part of inmates to put in formal requests for medical care and an  
22 increased risk of serious harm or death.

23       85.    The Jail is constantly understaffed. Deputies are routinely unable to complete tasks  
24 without interruption, and must work on several different tasks simultaneously, which increases  
25

1 errors and reduces safety. Sergeants perform as working supervisors, completing not only the  
 2 administrative function of a first level supervisor, but assisting the Deputies in the routine tasks of  
 3 the jail. Staffing is spread so thin that many routine functions, such as security checks, are not  
 4 performed. Mandatory training and staff supervision are also difficult due to the Jail's understaffed  
 5 condition. All of which results in an increased risk of harm or death to inmates.

6 86. The Jail's policy of requiring a single floor deputy to complete an unrealistic number  
 7 of tasks, as reflected in Jail Policy No. 304, results in an increased risk of harm or death to inmates.

8 87. The Jail does not have separate spaces for confidential medical examinations,  
 9 counseling, treatment, and procedures. Not surprisingly, inmates are often disinclined to submit to  
 10 treatment in these conditions, which causes delays in treatment—which leads to serious injury and  
 11 death. All of which is well known to Whatcom County and its policymakers.

12 88. Defendant Elfo has publicly admitted that the Jail does not have the “space to  
 13 appropriately house and treat those with medical and behavioral health issues,” a condition of  
 14 confinement that obviously puts inmates in medical need at an increased risk of serious harm and  
 15 death. Bill Elfo, *Here's What Sheriff Says of Whatcom County Jail Booking Restrictions*,  
 16 Bellingham Herald, Jul. 23, 2016, available at <https://www.bellinghamherald.com/opinion/op-ed/article91348812.html>.

18 89. The Defendants' lack of clear delineation of authority and inadequate means of  
 19 communication with respect to assessing medical risks was an additional policy that caused their  
 20 failure to prevent Kirk's pain, suffering, and death. In essence, there is a “who's on first” problem  
 21 at the Jail where an established practice of non-communication to one another or amongst  
 22 themselves in regard to inmate medical safety has been implemented.

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1       90. It is a common and widespread practice at the Jail to ignore information related to  
 2 healthcare in a measured attempt to avoid liability in a deliberate indifference action, by claiming  
 3 a lack of knowledge.

4       91. Defendants maintained a policy of using cursory health screening that essentially  
 5 amounted to no screening at all for incoming inmates.

6       92. Whatcom County's official policies have remained static for decades. This, in and  
 7 of itself created a significant risk of serious harm. The danger in lack of a more frequent review of  
 8 policies is that they are not kept current with the emerging body of knowledge that guide most  
 9 competent corrections officials. Whether standards have changed as a result of litigation or due to  
 10 advancements in correctional knowledge, policies without frequent review are behind the times and  
 11 inadequate to provide sufficient guidance to facility staff, as is the case with the policies of the Jail.

12       93. Some of the above-discussed policies were changed *after* Kirk's death. While it is  
 13 worthy that Whatcom County has finally addressed these grievous deficiencies, that these "policies  
 14 were drafted because of an awareness that the pre-existing policies were substantially likely to lead  
 15 to a violation of citizens' rights" is a reason for liability, not a defense thereto. *Haberle v. Borough  
 16 of Nazareth*, No. 18-3429, 2019 WL 4065031, at \*3 (3d Cir. Aug. 29, 2019) (quotation omitted).

17       94. A death in a correctional facility is a very serious incident. A death by suicide  
 18 typically causes an incident review to occur which includes a complete accounting of what  
 19 happened, what lesson can be learned from the event and what changes need to be made in order to  
 20 decrease the likelihood that it occurs again. Had Whatcom County officials had an adequate policy  
 21 in place to review previous incidents of in-custody deaths, accommodations could have been made  
 22 that would have kept Kirk safe and alive.

23       95. The County has an unofficial policy of allowing inmates who are booked wearing  
 24 "white t-shirts" to continue wearing this article of clothing, which can easily be used to create a

1 ligature. This policy is maintained despite the County's written policy, which requires an inmate  
 2 to be "dress[ed] out . . . into jail clothing" and allows only the following personal clothing items to  
 3 be retained:

- 4 • Underwear. Three sets including long johns.
- 5 • Socks
- 6 • Sweat clothing purchased from commissary.
- 7 • Personal sweats worn at time of arrest. Must be light gray in color and contain no strings or  
     markings of any type.
- 8 • Underwear worn at time of arrest.

9 Here, as discussed above, Kirk was not dressed into a jail shirt, as required by formal policy.  
 10 Instead, the unofficial policy of allowing inmates who are booked wearing "white t-shirts" to  
 11 continue wearing this article of clothing was implemented, which allowed Kirk to use his shirt as a  
     ligature.

12       96. Because of the policy that "at no time are deputies permitted to enter inmate tanks  
 13 alone," systematic failures in implementing security checks every hour have resulted, discussed  
 14 above. In addition, the required rigidity of this policy requires that deputies stand and watch an  
 15 inmate hang to death while precious lifesaving seconds tick by as they await backup, like Defendant  
 16 Ignashova did in regard to Kirk, discussed above.

17       97. Whatcom County and Compass Health had a policy and established practice of  
 18 providing healthcare and mental healthcare over the phone.

19       98. All of the acts and omissions taken in regard to the care and custody of Kirk were in  
 20 accordance with Whatcom County and Compass Health's established practices and/or were ratified  
 21 by these entities' policymakers. Defendant Elfo, for instance, has admitted that during Kirk's final  
 22 incarceration the Jail:

23           a. "[D]idn't meet reasonable standards for safety";

- 1 b. Had a “lack of space to appropriately house and treat those with medical and
- 2 behavioral health issues”;
- 3 c. Did not “have sufficient staffing to implement direct supervision”;
- 4 d. Did not have “sufficient space for treating those with mental illness” or to “house
- 5 people in a manner that [did] not aggravate behavioral health problems”;
- 6 e. Was “chronically overcrowded and [could not] meet the levels of offender
- 7 classifications that are required” and had a “monitoring system [that was]
- 8 outdated and [did] not adequately cover all the detention areas”;
- 9 f. Lacked “appropriate accommodations for inmates with substance abuse and
- 10 mental health issues”;
- 11 g. “[L]ack[ed] any semblance of adequate capacity” to provide sufficient care for
- 12 inmates with “severe and dangerous forms of mental illness and/or undergo[ing]
- 13 withdrawal from drugs and/or alcohol”;
- 14 h. Did not operate “in a safe, humane, and constitutional manner” due to a “lack of
- 15 space for mental and medical health evaluation, treatment and special housing
- 16 needs”;
- 17 i. “[L]ack[ed] sufficient and appropriate accommodations” for “inmates with
- 18 substance abuse and mental health issues” and
- 19 j. Was failing to “provide adequate behavioral health, mental health, or substance
- 20 abuse treatment evaluation and housing.”

21 99. The Jail was opened in late 1983. The design, however, is reminiscent of jails built  
 22 ten and fifteen years before that, with small dormitories and linear cell blocks, intended to be a  
 23 “direct supervision” jail with a deputy in each unit with constant ability to look into each cell and  
 24 observe the inmates. It was designed to have five to seven employees in the booking area and at

1 least one employee in each unit. For the past 38 years, though, the County has knowingly refused  
 2 to utilize the Jail as designed, instead devoting five to seven employees to operate *the entire Jail*  
 3 and having none of them inside the units to directly supervise the inmates. As a result, inmates that  
 4 elect to stay in their cells—or who may be seriously injured inside of their cells—are not directly  
 5 observed for hours and hours at a time, putting them at serious risk of injury or death.

6 **V. CLAIMS**

7 **A. FIRST CAUSE OF ACTION – NEGLIGENCE**

8 100. Defendant Whatcom County had a nondelegable duty to care for pretrial detainees  
 9 and to provide reasonable safety and medical care.

10 101. This duty extends to foreseeable medical harms.

11 102. This duty exists because pretrial detainees, by virtue of incarceration, are unable to  
 12 obtain medical care for themselves.

13 103. Whatcom County breached this duty, and was negligent, when it failed to have and  
 14 follow proper training, policies, and procedures on the assessment of persons with medical needs.

15 104. Whatcom County breached this duty, and was negligent, when it failed to adequately  
 16 treat Kirk's medical need for detoxing.

17 105. Whatcom County breached this duty, and was negligent, when it failed to ensure  
 18 adequate and proper staffing at the Jail.

19 106. Whatcom County breached this duty, and was negligent, when it failed to ensure  
 20 that Kirk was properly supervised and that cell checks were conducted in a safe and consistent  
 21 manner.

22 107. Whatcom County breached this duty, and was negligent, when it failed to properly  
 23 assess and treat Kirk prior to his death.

108. As a direct and proximate result of the breaches, failures, and negligence of  
 2 Whatcom County, as described above and in other respects as well, Kirk died.

3 109. Kirk suffered unimaginable pre-death pain, suffering, embarrassment, and terror.

4 110. As a direct and proximate result of the breaches, failures, and negligence of  
 5 Whatcom County, as described above and in other respects as well, Plaintiffs have incurred and  
 6 will continue to incur general and special damages in an amount to be proven at trial.

7 111. As a direct and proximate result of the negligence of Whatcom County, Kirk's  
 8 children have suffered the loss of familial association with their father. Plaintiffs have suffered and  
 9 continue to suffer grief and harm due to mental and emotional distress as a result of Kirk's wrongful  
 10 death.

11 **B. SECOND CAUSE OF ACTION – 42 U.S.C. § 1983 (MONELL)**

12 112. The acts and failures to act described above were done under color of law and are in  
 13 violation of 42 U.S.C. § 1983, depriving Plaintiffs of their civil rights.

14 113. At the time Kirk was detained by Whatcom County, it was clearly established in the  
 15 law that the Fourteenth Amendment imposes a duty on jail officials to provide humane conditions  
 16 of confinement, including adequate medical care, and to take reasonable measures to guarantee the  
 17 safety of the inmates.

18 114. Defendant Whatcom County and its policymakers knew of and disregarded the  
 19 excessive risk to inmate health and safety caused by the inadequate formal and informal policies,  
 20 including a lack of training, staffing, funding, and supervision, as identified above.

21 115. Defendant Whatcom County and its policymakers knew of this excessive risk to  
 22 inmate health and safety because it was obvious and because numerous other inmates had been  
 23 injured and/or killed as a result of these grossly inadequate policies and in the past.

1 116. Defendant Whatcom County and its policymakers knew of this excessive risk to  
 2 inmate health and safety because they were identified as precipitating factors to the in-custody death  
 3 of other inmates who have died in recent years at that Jail and were the subject of lawsuits and/or  
 4 civil claims.

5 117. Defendant Whatcom County and its policymakers, as well as Compass Health, were  
 6 responsible for a policy, practice, or custom of maintaining a longstanding constitutionally deficient  
 7 safety and medical and mental health care, and training thereon, which placed inmates like Kirk at  
 8 substantial risk, as discussed above.

9 118. There was little to no supervision of Kirk and inmates like him because Defendant  
 10 Whatcom County and its policymakers maintained a known policy and custom of understaffing,  
 11 overcrowding, and dangerous policies, as discussed above.

12 119. Indeed, even without the previous in-custody injuries, deaths, and near-deaths, it  
 13 was obvious that the above-identified policies and established practices would result in the harm  
 14 caused here. Defendant Whatcom County and its policymakers, as well as Compass Health, were  
 15 (1) expressly informed that many of their official policies were being ignored and that their  
 16 unofficial or *de facto* policies would result in inmate deaths, yet deliberately did nothing to address  
 17 these unofficial or *de facto* policies; and (2) that many of their official policies would result in  
 18 inmate deaths, yet deliberately did nothing to address them.

19 120. Defendant Whatcom County and its policymakers, as well as Compass Health, knew  
 20 of and disregarded the excessive risk to inmate health and safety caused by their failure to provide  
 21 reasonable and necessary medical care and treatment.

22 121. This callousness reflects a custom, pattern, and/or policy wherein Defendant  
 23 Whatcom County and its policymakers, as well as Compass Health, either intentionally violated or  
 24 were deliberately indifferent to the health, welfare, and civil rights of Kirk and his fellow inmates.

122. As a direct and proximate result of the and unconstitutional conditions of  
 1 confinement and deliberate indifference of Defendant Whatcom County and its policymakers, as  
 2 well as Compass Health, as described above and in other respects as well, Kirk died a terrible and  
 3 easily preventable death. He suffered pre-death pain, anxiety, and terror, before leaving behind a  
 4 loving family.

123. As a direct and proximate result of the deliberate indifference of Defendant  
 1 Whatcom County and its policymakers, as well as Compass Health, Plaintiffs have suffered the loss  
 2 of familial association with Kirk, in violation of their Fourteenth Amendment rights. Plaintiffs have  
 3 suffered and continue to suffer extreme grief and harm due to mental and emotional distress as a  
 4 result of Kirk's wrongful death.

11 **C. THIRD CAUSE OF ACTION – 42 U.S.C. § 1983 – ALL INDIVIDUALLY NAMED DEFENDANTS,  
 12 INCLUDING DEFENDANTS JOHN DOES 5-10.**

124. The acts and failures to act described above were done under color of law and are in  
 13 violation of 42 U.S.C. § 1983, depriving Plaintiffs of their civil rights.

125. Each individually named Defendant was subjectively aware that Kirk was in need  
 15 of medical assistance because of a serious medical condition.

126. From the evidence presented above, a reasonable jailer and/or healthcare provider  
 17 would have been compelled to infer that a substantial risk of serious harm existed. Indeed, each  
 18 individually-named Defendant did infer that a substantial risk of serious harm existed, but failed to  
 19 take any steps to alleviate this risk. And Kirk died as a result.

127. Each individually-named Defendant displayed deliberate indifference when they:

- 22 a. Failed to provide prompt medical attention to Kirk's serious medical needs.
- 23 b. Failed to have and/or follow a detoxification program.
- 24 c. Failed to follow the standards as published by the National Commission on  
 25 Correctional Healthcare.

- d. Failed to administer intravenous therapy at any time prior to the time of Kirk's death.
- e. Failed to conduct a cell check at any time prior to the time of Kirk's death.
- f. Seriously aggravated his condition by failing to provide adequate staffing levels needed for minimally adequate care.
- g. Seriously aggravated his medical condition by allowing medical staff to operate without benefit of physician supervision.
- h. Failed to respond to a medical emergency.

128. Kirk's in-custody death is "without doubt, sufficiently serious to meet the objective component" of the deliberate indifference test. *Martinez v. Beggs*, 563 F.3d 1082, 1088 (10th Cir. 2009).

129. Pre-death, Defendant Ignashova failed to follow policy for checks, which are intended to prevent inmate suicides. *See, e.g., In re: Estate of Rice*, 675 F.3d 650, 679 (7th Cir. 2012) (“If no checks were made, a factfinder certainly could conclude that the guards who were required to make those checks were indifferent to the concerns underlying the rule mandating those checks.”).

130. As a direct and proximate result of the deliberate indifference of each individually named Defendant, as described above and in other respects as well, Kirk died a terrible and easily preventable death. He suffered pre-death pain, anxiety, and terror, before leaving behind a loving family.

131. As a direct and proximate result of the deliberate indifference of each individually named Defendant, Plaintiffs have suffered the loss of familial association with Kirk, in violation of their Fourteenth Amendment rights. Plaintiffs have suffered and continue to suffer extreme grief and harm due to mental and emotional distress as a result of Kirk's wrongful death.

132. Each individually named Defendant has shown reckless and careless disregard and indifference to inmates' rights and safety, and are therefore subject to an award of punitive damages to deter such conduct in the future.

## VI. AMENDMENTS

133. Plaintiff hereby reserves the right to amend this Second Amended Complaint.

## VII. RELIEF REQUESTED

134. Damages have been suffered by all Plaintiffs and to the extent any state law limitations on such damages are purposed to exist they are inconsistent with the compensatory, remedial and/or punitive purposes of 42 U.S.C. § 1983, and therefore any such alleged state law limitations must be disregarded in favor of permitting an award of the damages prayed for herein.

135. WHEREFORE, Plaintiffs request a judgment against all Defendants:

- (a) Fashioning an appropriate remedy and awarding general, special, and punitive damages, including damages for pain, suffering, terror, loss of consortium, and loss of familial relations, and loss of society and companionship under Washington State law and pursuant to 42 U.S.C. §§ 1983 and 1988, in an amount to be proven at trial;
- (b) Awarding reasonable attorneys' fees and costs pursuant to 42 U.S.C. § 1988, or as otherwise available under the law;
- (c) Declaring the defendants jointly and severally liable;
- (d) Awarding any and all applicable interest on the judgment; and
- (e) Awarding such other and further relief as the Court deems just and proper.

Respectfully submitted this 8<sup>th</sup> day of April, 2021.

## GALANDA BROADMAN, PLLC

s/Ryan D. Dreveskracht

Ryan D. Dreveskracht, WSBA #42593

s/Gabriel S. Galanda

Gabriel S. Galanda, WSBA #30331

**Galanda Broadman PLLC**  
8606 35th Avenue NE, Ste. L1  
Mailing: P.O. Box 15146  
Seattle, WA 98115  
(206) 557-7509

1 Attorneys for Plaintiffs  
2 P.O. Box 15146 Seattle, WA 98115  
3 (206) 557-7509 Fax: (206) 299-7690  
4 Email: ryan@galandabroadman.com  
5 Email: gabe@galandabroadman.com

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